

GREAT Style! **GREAT Value! GREAT Quality! GREAT Lift Chairs!** 

# Operating Manual

Nex[idea] Health Products Ltd 1-800-668-2030 fax: (416) 787-8042 info@nexidea.biz www.nexidea.biz



This Lift & Recline Chair must be placed at least 18" from the wall (unless otherwise indicated)

Note: Failure to place this chair at least 18" from the wall will potentially cause damage to the wall and to the chair. It will also void the chair's warranty.

#### Safety

#### No Modifications

Your chair has been designed and engineered to provide comfort and functionality. However, under no circumstances should you modify, add, remove, or disable any feature, part, or function of your Lift-Chair. Use Nex[idea] parts only for all repairs and replacements.

#### Electromagnetic and Radio Frequency Interference (EMI/RFI)

Per EMC standards, this Lift-Chair is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.

Part No.: #00807TRAD10-A

## Before Using Your New Lift and Recline Chair, please read the entire Operating Manual.

#### Introduction

Your Nexidea lift-recline chair operates on standard household current and can be plugged into any standard 110-volt wall outlet.

Your lift-recline chair is also equipped with a dual 9-volt battery back up system. This enables the user to operate the chair in the event of a power failure. Please change the batteries twice yearly, when you adjust your clocks, to ensure they are in working order.

#### Getting Started: "KD" (knock-down) MODELS

#### **Assembly Instructions**

This section applies only to chairs with a "KD" (knock-down) back. If your chair is a KD model, it will be shipped with the back-cushion detached (see Figure 1 and follow the instructions below).

If your chair is not "KD", skip to the "Lift-Chair Placement" section within the "Getting Started" section on page 2.

**Important:** This chair must be plugged into an electrical outlet to perform this installation. Although your chair is equipped with 2 nine-volt batteries, they are to be used for emergency purposes only in the event of a power outage. For more information please refer to the section that covers the Dual 9-volt Battery Back-up Power Supply on page 3.



Note: Chair may not be exactly as shown.

#### Attaching the chair's back

- Using the hand control that is located in the pocket on the side of the chair (shown in Figure 2), recline the chair seat to the furthest point as shown in Figure 2. NOTE: If the chair does not recline, the hand control may need to be connected. Please refer to the section on "Connecting the Hand Control" on page 3. Or the chair may need to be plugged in.
- 2. Locate the mounting brackets on the back of the chair seat (Figure 3 below).
- 3. Position the chair back so the fasteners on either side of the chair back (Figure 4 & 4.1) line up over the mounting brackets on the back of the chair seat.

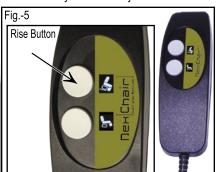






# **WARNING!** Before proceeding, ensure mounting brackets are locked.

- 4. Slide the chair back onto the brackets and towards the seat. Next, firmly push the back onto the brackets on the chair seat (Figure 4 & 4.1.) Due to the generous amount of foam used in the seat and chair back, you will have to use a moderate amount of force to lock the seat and back units together). Pull up on the chair back to ensure it is locked into place. If not repeat this step.
- 5. Ensure that the chair back is locked into place and securely attached to the chair seat.
- 6. Use the hand control to bring the chair into the rise position. See Figure 5.
- 7. Pull the fabric taut on the back panel of the chair back (Figure 6) so that it attaches securely and smoothly to the Velcro on the base of the chair (Figure 7).



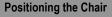


#### **GETTING STARTED**

#### Leveling the chair

The floor may not be level where the chair is to be used. If the chair should 'wobble' or rock, you can compensate by adjusting the leveling feet located on the bottom of the lift mechanism (Figure 8).

Simply rotate the foot to compensate for the uneven floor. Once the feet have been adjusted properly there should be no movement or 'rocking' in the chair when it is in the neutral position. There is always some rocking when the chair is in the raised position.



To allow sufficient room for the backrest to recline, the chair must be placed at least 18" (46 cm) away from the wall (Figure 9). Failure to do so could cause serious damage to the lift mechanism, the backrest or the chair itself.





(Please note: This does not apply to "Wall-hugger" models that only require 9" of wall clearance).

Any damage caused by not positioning the chair properly will not be covered under manufacturer's warranty.

#### **Connecting the Hand Control**

The hand-control comes with a quick-release safety feature and is generally delivered with this feature disconnected.

Follow the wire to locate the connectors. Simply fit the two parts together and snap the lock into position to prevent the hand control from disconnecting.

It is recommended that the hand-control be disconnected if children or pets are left unsupervised in the same room as the chair.



# Fig.-10

#### **Power Connection**

Your chair operates on standard 110-volt household current. We strongly recommend that a power bar (Figure 12) with surge protection or circuit breaker be used (Not included).

This will help prevent damage to the motor's circuitry by reducing power surges caused by electrical storms or any fluctuation in current coming from the wall outlet.

#### **Dual 9-volt Battery Back-up Power Supply**

In event of a power failure, your chair will be ready to operate from the batteries. The batteries are located on the underside of the hand control (Figure 11). The batteries may not be connected at the time of shipping from your retailer, please ensure that they are connected before use.

We recommend that the batteries be replaced twice a year to ensure adequate power supply.

Fresh batteries should allow the user two full cycles (lift and recline) at a slow speed.



#### **Connecting the Power Cord**

Your Nexidea lift-recline chair comes equipped with an 11-foot power cord (Figure 12).

When connecting the power cable to the wall outlet or power bar, ensure that any excess wire is not stored underneath the chair. The wire could become tangled in the lift mechanism, and could cause damage to the wire itself or cause a short and damage the motor's circuitry.

The power cord must run directly from the motor and away from the chair, to where it is plugged in. Do not let the power cord rest on the lift-frame.

Fig.-12

Any damage caused by improper storage of the power cable will not be covered under manufacturer's warranty.

#### **Yearly Maintenance and Cleaning**

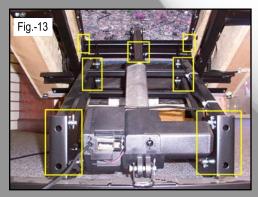
Though not required, to ensure smooth performance for years to come, we recommend that once a year all pivot points on the lift (fig.-13) and scissor mechanisms (fig.-14) are lubricated.

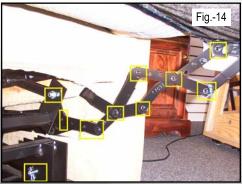
A penetrating Teflon lubricant works the best, but white lithium grease or WD-40 will do. If you are unable to do this your authorized Nex[idea] healthcare dealer can provide this service for you. (This service is not covered under manufacturer's warranty). The 9-volt batteries should be checked at this time.

Scissor mechanism (left & right) pivot points, as indicated, should also be lubricated.

The upholstery can be cleaned with a light sponging of warm soapy water or domestic upholstery cleaner.

Do not use bleach based cleaners to avoid discoloration.





### Your Nex[idea] Lift/Recline Chair



#### Operating your Nex[idea] Lift and Recline Chair

Keep children and pets away from the recliner while it is in motion.

Keep all parts of your body clear of the lift and scissor mechanism.

Do not let anyone sit or stand on the ottoman (this will void the warranty.)

If any part of the chair needs cleaning, unplug from the outlet and use a clean, dry cloth or lightly dampened cloth. If using a dampened cloth, allow ample drying time before plugging back into the wall outlet.

#### **Hand Control**

Your Lift-Recline chair is operated by a hand control, usually located on the right hand side of the chair. The hand control may be found inside the chair's side pocket when it is delivered. All Nex[idea] Lift-Chairs have a quick-release safety feature. This feature allows the user to easily replace the hand control if damaged and disconnect the control if the need ever arises. The two ends must be connected before the chair will operate. The hand control will need to be connected when you receive your chairs (refer to section "connecting the hand control" on page 3)

The hand control has been designed for ease of use. There are only two buttons: one will lower the chair and recline the backrest/raise the ottoman. The other will raise the chair for ease of access. The chair will only move when the selected button is continuously pressed. To stop in any position at any time, simply release the button.

#### To Sit and Stand

- 1) Depress and hold the up button to raise your Lift-Chair to the standing position. Cautiously, back yourself into the Lift-Chair and sit in the center of the seat. Use the arms of the Lift-Chair for support.
- 2) Depress and hold the down hold the down button until you reach the desired position.
- 3) To return to the standing position, press and hold the up button. The chair will begin to rise. Release the button once the chair reaches a height when you can stand up comfortably. CAUTION: Do not raise your chair without your feet firmly on the floor. DO NOT slide out of your chair.

#### To Recline

- 1) Press and hold the down button until comfortable.
- 2) To return your chair to the seated position, push and hold the up button until comfortable.

WARNING! IF YOU FEEL UNCOMFORTABLE WHILE OPERATING YOUR LIFT-CHAIR RELEASE THE BUTTON AND THE CHAIR WILL STOP MOVING.

#### FREQUENTLY ASKED QUESTIONS

#### What should I do if my chair is not working?

Make sure that your chair is plugged in to the outlet or try plugging your chair in to a different outlet.

Make sure that your hand control is plugged in and connected properly.

Hold the up or down button on the hand control and listen for a clicking noise.

If there is no clicking noise, the motor is not receiving power from the hand control and it may have to be replaced.

If you hear a clicking noise, then there may be a problem with the motor and it may need to be serviced or replaced. Contact your authorized Nex[idea] Provider for further assistance.

#### What should I do if my chair is running really slowly?

It normally takes 30-seconds for a chair to complete a cycle. If the cycle takes longer, disconnect the Battery Back-up and see if the chair runs without the batteries. Once the battery back-up is disconnected if the chair still runs really slowly, unplug your chair for 5 minutes to reset the breaker in the motor.

#### What should I do if my Chair is rocking after I position the chair?

The floor may be uneven or the carpet may be affecting the chair position. Adjust the feet in the area where the chair is rocking. Refer to "Levelling the Chair" on page 2 for instructions.

If you are missing the feet, contact your authorized Nex[idea] provider.

Page 6

#### **CHAIR WARRANTY**

#### **Limited Lifetime Parts Warranty**

Nex[idea], through its authorized dealers and distributors, warrants the Lift Mechanism and Chair Frame against defects in material or workmanship to the original registered consumer only for the lifetime of this Chair, and will repair or replace the Lift Mechanism or Chair Frame, at Nex[idea]'s sole option, subject to the limitations below.

Nex[idea] warrants to the original registered consumer only from the date of original purchase the Motors, Hand Controls and Scissor Mechanisms against defects as follows:

Modern & Luxury Collection Chairs - Three-Year Parts Warranty
Traditional Collection Chairs - Two-Year Parts Warranty
Economy Collection Chairs - One-Year Parts Warranty

For all Series, Heat & Massage Unit is warranted for One (1) Year and Fabric is warranted for Six (6) Months.

Nex[idea] shall not be responsible for any costs or expenses for examination of any warranted parts or components or for labour. Nex[idea] shall not be responsible for costs of transportation, handling and packaging of any warranted parts or components. For costs associated with a service visit, please contact your authorized Nex[idea] dealer.

#### **Terms of Warranties**

Nex[idea] will, at its option, repair and\or replace the defective parts and\or components that are covered under this Warranty PROVIDED that the warranted parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling and\or have not been altered or repaired by unauthorized representatives. This Warranty is limited to a user weight capacity of 325 pounds.

#### **Exclusion**

THE LIMITED LIFETIME PARTS WARRANTY SET OUT ABOVE ARE THE SOLE AND ENTIRE WARRANTIES PERTAINING TO THE CHAIR AND ARE IN LIEU OF AND EXCLUSIVE OF ALL OTHER WARRANTIES OF EVERY NATURE AND KIND WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AS TO MECHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. NOTE: Some States do not allow this exclusion or limitation of incidental or consequential damages and therefore this Exclusion may not apply to you.

#### General

This Warranty applies to the original registered consumers only. This Warranty does not apply to rental, business, commercial, institutional or other non-residential uses.

This Warranty is effective for purchases made after April 2<sup>nd</sup>, 2006.



Nex[idea] Health Products Ltd. 355 Champagne Drive Toronto, Ontario M3J 2C6 Tel: 1-800-785-5535 Fax: 416-787-8042

www.nexidea.biz Email: info@nexidea.biz